Peer introspection

Worksheet

Activity:

Introspection involves observing yourself as you perform each step of a specified task. **Peer introspection** involves two designers, where one performs an introspection as the other observes, takes notes, and interviews their 'peer' at the end. Then, the designers change roles.

Use one worksheet for each introspection.

1. Choose *Google Maps* on your phone. If possible, screen record, or video record your actions.

2. Perform the following task: *Your friend is visiting Paris. Create a map that shows her how to go from Place d'Italie in Paris to U. Paris-Saclay, to arrive by 9:30, using the best combination of metro, RER and bus.*

3. Proceed, step by step, using a 'talk aloud' protocol: Say what are you trying to accomplish. Can you find the command you are looking for? If so, can you use it successfully? If not, can you find an alternative? Highlight breakdowns and surprises.

Peer introspection					
'Introspector' Observer		Project		Date	
Hardware		Software			
step	goal	user action	system response	comment	Breakdown? Surprise?
1					
2					
3					
4					
5					
6					
7					